Return form

Return conditions

Still not satisfied with the product? Or your product is broken or damaged ? You have the option to return

the product within 14 days of receipt or in warranty. To do this, kindly read our general terms and

conditions, and warranty, and follow the steps .

Registration

• Go to www.gotdeal.nl , download and fill your return form and send it to : klantenservice@gotdeal.nl

Packaging

• Pack the products in their original condition and packaging in the original box
• Place the completed return form in the box
• Stick the supplied return label clearly visible on the box

Shipping

• Deliver return the package to the post office
• Keep the proof of shipment in a safe place.

Refund

After positive feedback made :

We will transfer the costs incurred by you (purchase costs and original shipping costs) to you within 30 days after cancellation.

What do you get in return?

You will be refunded the full purchase price, including the originally paid shipping and payment costs.

Where will I receive the refunded amount?

We will refund the amount in the same way as you paid. Does this not work? Then we will contact you.

Costs for the return

The costs for the return shipment are for your own account. Are you returning a product because it is damaged or incorrectly delive

Return form

Fill in this form with the return shipment.

Data

Name:	Invoice number:
Address:	Customer number:
Postal code:	IBAN:
City:	Naam account holder:
Telephone:	Date of return shipment:
E-mail:	

Reason for return:

O Defect	O Double delivery
O Wrong article	O Right of withdrawal
O Transport damage	O Wrong order
O Other, namely:	

Return items

Quantity	Article number	Description

Explanationred

Return instructions

Return
Make sure that:
• The items are complete
• The items are in original, undamaged packaging
• That the return form is enclosed

Handy tips
We try to process your return as quickly as possible. Here are some useful tips.

• Make sure you pack the items well so that they do not get damaged during transport.
• To save waste, you must use the box in which we sent the product to you.
• Make sure the address label is legible.

Send
Take the package to a post office of your choice. Here you will receive a proof of shipment. Keep it safe until the return has been fully processed. This is your proof that the package has actually been sent and can be requested in case of loss during transport.

Handling
As soon as the return has been processed by us, you will automatically receive a message about this. Of course we try to do this as quickly as possible. Have you not heard from us after 30 days? Please contact our customer service.

Cut out the address label below and stick it visibly on the box

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Afzender

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…………………………………………

…………………………………………

GotDeal

by EasyHolland

Ambachtsweg 19

5071 NS Udenhout